



**catholic
charities**

Diocese of Joliet

2011 Resource Directory

**Services offered in
DuPage County**

**Catholic Charities
26 W. St. Charles Road
Lombard, IL 60148
630-495-8008**

catholiccharitiesjoliet.org
facebook.com/ccjoliet
twitter.com/cathcharjoliet



**catholic
charities**

Diocese of Joliet

Serving DuPage County

26 W. St. Charles Road

Lombard, IL 60148

630-495-8008

CatholicCharitiesJoliet.org

Facebook.com/ccjoliet

Twitter.com/cathcharjoliet

ADOPTION

Catholic Charities Adoption Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: Toll Free at 877-844-HOPE

Contact: Administrative Assistant

Fee: Private adoption fee is based on sliding scale.

DCFS conversion adoption offers a subsidy to adoptive parents.

Securing permanent homes for children who have suffered abuse and neglect, have special needs, older children and brothers and sisters who need to stay together. Adoption services for younger children are also available. Catholic Charities also does private adoptions of non-DCFS wards from other states and local children who are legally free to be adopted. International adoption home studies and post adoption work are provided in cooperation with various international adoption agencies. Adoption Search Services are available for persons seeking information on a previous Catholic Charities adoption.

BABY ITEMS

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing diapers, sleepwear, undergarments, and other items if available. Vouchers and referrals to other agencies that can help are also available. Assistance based on limited funds and availability.

BASIC NEEDS

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing food vouchers, clothing and furniture vouchers, financial assistance for prescriptions, rent/mortgage, utility assistance and transportation assistance (distributed mainly for transportation to medical appointments). Assistance based on limited funds and availability.

Catholic Charities Holiday Outreach Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Community Resources Coordinator

Fee: None

This program provides holiday gifts and gift certificates for food to local families who are already clients of Catholic Charities. Each family is "sponsored" and completes a wish list of items they would like for Christmas. Donor families help meet those needs by making an outright cash or gift card donation or by providing new, warm winter outerwear for family members. The program runs from October 1st through the winter months.

CLOTHING

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing clothing vouchers and referrals to other agencies that can help too. Assistance based on limited funds and availability.

COUNSELING

Hands of Hope Counseling Services

Office Location: Various locations

Service Area: DuPage County

Phone: (800) 240-7011 – Central Intake

Contact: Counseling Secretary

Fee: Special accommodations are made to individuals and families who are struggling financially and who qualify for services at a reduced rate based on income. Most PPO insurance coverage and Medicare Part B also accepted. Catholic Charities programs sometime have funds available to pay for counseling for their clients.

Hands of Hope Counseling Services provides a range of therapeutic services with the goal of preserving, strengthening and protecting the emotional well -being of the individuals, couples and families. Services are provided to children, adolescents and adults who come from diverse racial, ethnic and spiritual backgrounds with counseling that is sensitive to cultural differences. Staff reflects the cultural and ethnic diversity of the population served. Staff is experienced in a variety of treatment modalities including marital, family and play therapy. Spirituality and the spiritual needs of the client are considered as an integral part of our counseling work.

The following services are available:

- *Individual Counseling*
- *Family Counseling*
- *Couples Counseling*
- *Child and Adolescent Counseling*

Counseling Groups offered include:

- ***L.O.S.S. – Loving Outreach to Survivors of Suicide*** – support to those who have lost a loved one, relative or friend to suicide. (For location and meeting times call Central Intake at (800) 240-7011.)
- ***Anger Management***
- ***Domestic Violence***
- ***Substance Abuse***
- ***Children’s Groups***

EDUCATION

Catholic Charities Parenting Classes

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Fee: See Description

Nurtured Heart Parenting Approach:

3 weeks, 2 hour sessions, \$40 each session no matter the child's age, degree of intensity or diagnoses. This approach transforms children from negative to positive and focuses on success.

ACT Against Violence: Parents Raising Safe Kids Program:

6 weeks, 1 hour sessions, \$40 each session. The Parents Raising Safe Kids Program goal is to educate families, caregivers, and communities to create environments that protect children from violence and teach them to control anger and resolve conflict in positive ways.

STEP Parenting Series:

6 weeks, 1 hour sessions, \$40 each session. STEP Parenting Series is designed to aid parents in identifying their own personal beliefs, feelings and understanding of the dynamics of their family. This 6 week course gives parents the tools to offer encouragement, effective discipline and encourage children to cooperate.

Catholic Charities Out of Poverty Class

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Outreach Support Specialist

Fee: None

This program is only offered through Catholic Charities and is a unique program, similar to AA's 12 Step Program that addresses key issues for persons who feel imprisoned in poverty. Registrants in the program participate in 10 weekly sessions that help address goals, time and money for a prosperous future. Classes conclude with a graduation ceremony.

Catholic Charities Mentor Training

Office Location: 26 West St. Charles Street, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Case Management Supervisor

Fee: None

Throughout the year, Catholic Charities sponsors a four session training course for persons interested in becoming volunteer mentors for families who were previously homeless and are now participating in Catholic Charities' Transitional Housing Programs in DuPage County. Mentors work directly with families, supporting them and helping them meet daily challenges. Volunteer mentors should be compassionate, non-judgmental, respectful and sensitive to the confidentiality required in order to preserve the dignity of the family. In addition to Mentor Training, Follow up Mentor Training sessions are provided to volunteer mentors in between the scheduled Mentor Training Sessions. Family Life Skills training is provided during the Spring and Fall. Emphasis is placed on Financial Literacy, Parenting, Nutrition, Conflict Resolution, & Participant Testimonials.

FOOD/MEALS

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing food vouchers and referrals to other agencies that can help too. Assistance based on limited funds and availability.

FOSTER CARE

Catholic Charities Foster Care Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: Toll Free at 877-844-HOPE

Contact: Administrative Assistant

Fee: None

Catholic Charities is always looking for foster parents for children who have been abused, neglected or suffered from a family crisis. We provide training and monitoring of foster parents and the children in their care. Catholic Charities also provides extraordinary support for our foster parents.

If you suspect child abuse, please call 1-800-25-ABUSE.

FURNITURE

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Catholic Charities will provide vouchers to St. Vincent DePaul for furniture.

HOUSING

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing vouchers for rent and mortgage assistance. Assistance based on limited funds and availability.

Catholic Charities Transitional Housing Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Case Management Supervisor

Fee: No fee, but clients pay 30% of income toward rent.

Providing housing, supportive services and structured programming to homeless families while they work toward securing permanent housing and a quality of life that supports their needs

Catholic Charities Permanent Supportive Housing

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Case Management Supervisor

Fee: No fee, but clients pay 30% of income toward rent.

Providing housing and supportive services for homeless families with children in which one or more family members experiences mental illness, substance abuse or emotional/behavioral impairments that limit their ability to live independently. Families live in scattered site apartments throughout DuPage County. Services provided include independent living skills, access to vocational skills training, behavioral health services and case management.

Catholic Charities SHIFT Program (Supportive Housing Initiative for Families in Transition)

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Case Management Supervisor

Fee: No fee, but clients pay 30% of income toward rent.

Providing housing and supportive services for homeless families with multiple and complex needs that often include mental illness, substance abuse or emotional/behavioral impairments that limit their ability to live independently.

PREGNANCY ASSISTANCE/COUNSELING

Catholic Charities Maternity Services Program

Office Location: 203 N. Ottawa Street, Joliet, IL 60432

Service Area: DuPage County

*Phone: 815.791.7904 (24 hour emergency assistance available)
815-723-3053*

Toll free, non-emergency assistance - 877-844-HOPE

Fee: None

Helping women who are facing an unplanned pregnancy with counseling, medical, educational and financial planning, emergency assistance and alternative living arrangements.

PRESCRIPTION ASSISTANCE

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Fee: None

Providing financial assistance for prescriptions. Assistance based on limited funds and availability.

RENT/MORTGAGE ASSISTANCE

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing rent and mortgage assistance. Assistance based on limited funds and availability.

SCHOOL SUPPLIES

Catholic Charities Back to School Fair

Location: DuPage County Fairgrounds, Wheaton, IL

Service Area: DuPage County

Phone: 630-495-8008

Contact: BTSF Coordinator

Each year in August Catholic Charities holds a Back to School Fair for low-income families living in DuPage County. Children receive vouchers for school supplies and parents receive information on beneficial programs and services.

SHELTERS/EMERGENCY HOUSING

Catholic Charities Hope House

Location: Unlisted

Service Area: Homeless in DuPage County

Phone: 24-hour assistance at 800-941-8681

Contact: Residential Crisis Counselor

In DuPage County, Hope House serves as the 24-hour hotline for emergency housing assistance. Providing 24-hour year round shelter to individuals and families who are homeless often due to job loss, divorce or depleted savings. During the stay, participants are empowered to regain self-sufficiency, secure employment and permanent housing. The shelter also provides food vouchers, clothing and furniture voucher, prescription assistance, rent assistance, and transportation assistance.

Catholic Charities Emergency Services/Homelessness Prevention Program

Office Location: 26 West St. Charles Road, Lombard, IL 60148

Service Area: DuPage County

Phone: 630-495-8008

Contact: Supervisor of Emergency Services

Fee: None

Providing basic needs support and referral to homeless shelters and other homeless service providers. Financial assistance based on limited funds and availability.

SUICIDE SURVIVORS SUPPORT GROUP

Catholic Charities L.O.S.S. Program- Loving Outreach to Survivors of Suicide

*Meeting Location: St. Daniel the Prophet Parish, 101 West Loop Drive,
Room 107, Wheaton, IL 60187*

Service Area: DuPage County

Phone: 800-240-7011

Contact: Counseling Secretary

Fee: None

Loving Outreach to Survivors of Suicide (L.O.S.S.) provides support to those who have lost a loved one, relative or friend to suicide.