



**catholic  
charities**

Diocese of Joliet

# **2011 Resource Directory**

**Kankakee, Ford & Iroquois Counties**

**Catholic Charities  
270 N. Schuyler Avenue  
Kankakee, IL 60901  
815-933-7791**

**Hands of Hope Counseling Services  
475 Brown Boulevard  
Bourbonnais, IL 60914  
800-240-7011**

[catholiccharitiesjoliet.org](http://catholiccharitiesjoliet.org)  
[facebook.com/ccjoliet](https://facebook.com/ccjoliet)  
[twitter.com/cathcharjoliet](https://twitter.com/cathcharjoliet)



**catholic  
charities**

Diocese of Joliet

**Serving Kankakee, Ford & Iroquois Counties**

*270 N. Schuyler Avenue*

*Kankakee, IL 60901*

*815-933-7791*

*CatholicCharitiesJoliet.org*

## **ADOPTION**

### ***Catholic Charities Adoption Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: Toll Free at 877-844-HOPE*

*Contact: Administrative Assistant*

*Fee: Private adoption fee based on sliding scale*

*DCFS conversion adoption offers a subsidy to adoptive parents*

*Securing permanent homes for children who have suffered abuse and neglect, have special needs, older children and brothers and sisters who need to stay together. Adoption services for younger children are also available. Catholic Charities also does private adoptions of non-DCFS wards from other states and local children who are legally free to be adopted. International adoption home studies and post adoption work are provided in cooperation with various international adoption agencies. Adoption search services available for persons seeking information on a previous Catholic Charities adoption.*

## **ADULT DAY CARE**

### ***Catholic Charities***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact: Senior Information and Assistance Specialist*

*Fee: None to sliding scale (private pay services available)*

*Catholic Charities is designated by the Illinois Department on Aging as the Case Coordination Unit for Kankakee and operates the Community Care Program Services for seniors. Adult Day Care is one of the service options of the Community Care Program.*

## **BABY ITEMS**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee, Ford and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Emergency Services Case Manager*

*Fee: None*

*Providing vouchers and referrals to other agencies that can help too. Assistance based on limited funds and availability.*

## **BASIC NEEDS**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee, Ford and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Emergency Services Case Manager*

*Fee: None*

*Providing food and travel vouchers, clothing and furniture vouchers, financial assistance for prescriptions and rent/mortgage assistance. Assistance based on limited funds and availability.*

## **BUDGETING/MONEY MANAGEMENT**

### ***Catholic Charities Money Management Program for Seniors***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact: Program Coordinator or Senior Information and Assistance Specialist*

*Fee: None or private pay option for those exceeding income/asset guidelines*

*Program offers money management services such as help reading bills, writing out checks and balancing the checkbook to low-income older persons who have difficulty budgeting, paying routine bills and keeping track of financial matters.*

## **Catholic Charities Senior Case Management Program**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Senior Information and Assistance Specialist

Fee: None to Sliding Scale (private pay services available)

*Program offers frail, older adults and their families assistance as they assess the need for care and coordinate an overall plan of service to maximize the senior's independence in the home. Areas examined include medical care and supervision; personal care assistance; home maintenance; emergency response systems, financial needs and living arrangements.*

## **Catholic Charities IL Cares RX Program**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Senior Information and Assistance Specialist

Fee: None

*Offering assistance applying for Illinois and Federal pharmaceutical assistance programs. Program options provide financial assistance for medications, reduced fee license plates and property tax rebates to seniors. Annual income determines eligibility. Application fee may be required by the Illinois Department of Revenue.*

## **CAREGIVER PROGRAMMING**

### **Catholic Charities Caregiver Programs**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Senior Information and Assistance Specialist

Fee: None

*Offering assessment and referral for family and other caregivers of older adults. Programs include:*

- *Annual special educational programming for persons assisting older family members or friends. Workshops provide information about local resources as well as ways to help the caregiver maintain balance in their own life.*
- *Grandparents Raising Grandchildren Workshops.*
- *Respite funds are available to provide caregivers a break and peace of mind.*

- Numerous resources including reading material (books) and videos on care giving topics are available for review during business hours.
- Limited materials available for grandparents raising grandchildren.
- Appointments requested to view materials.
- Support group available.

## **CLOTHING**

### **Catholic Charities Emergency Services/Homelessness Prevention Program**

Office Location: 475 Brown Boulevard, Bourbonnais, IL 60914

**Service Area: Kankakee, Ford and Iroquois Counties**

Phone: 815-933-7791

Contact: Emergency Services Case Manager

Fee: None

*Providing clothing vouchers and referrals to other agencies that can help too. Assistance based on limited funds and availability.*

## **COUNSELING**

### **Hands of Hope Counseling Services**

Office Location: Various locations

**Service Area: Ford, Iroquois and Kankakee Counties**

Phone: (800) 240-7011 – Central Intake

Contact: Counseling Secretary

*Fee: Special accommodations are made to individuals and families who are struggling financially and who qualify for services at a reduced rate based on income. Most PPO insurance coverage and Medicare Part B also accepted. Catholic Charities programs sometime have funds available to pay for counseling for their clients.*

*Hands of Hope Counseling Services provides a range of therapeutic services with the goal of preserving, strengthening and protecting the emotional well-being of the individuals, couples and families. Services are provided to children, adolescents and adults who come from diverse racial, ethnic and spiritual backgrounds with counseling that is sensitive to cultural differences. Staff reflects the cultural and ethnic diversity of the population served. Staff is experienced in a variety of treatment modalities including marital, family and play therapy. Spirituality and the spiritual needs of the client are considered as an integral part of our counseling work.*

*The following services are available:*

- *Individual Counseling*
- *Family Counseling*
- *Couples Counseling*
- *Child and Adolescent Counseling*

*Counseling Groups offered include:*

- ***L.O.S.S. – Loving Outreach to Survivors of Suicide*** – support to those who have lost a loved one, relative or friend to suicide. (For location and meeting times call Central Intake at (800) 240-7011.)
- ***Anger Management***
- ***Domestic Violence***
- ***Substance Abuse***
- ***Children’s Groups***

## **EDUCATION**

### ***Catholic Charities Caregiver Programs***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact: Senior Information and Assistance Specialist*

*Fee: None*

*See Caregiver Programming Section.*

## **ELDER ABUSE AND NEGLECT**

### ***Catholic Charities Elder Abuse and Neglect Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact: Supervisor of Protective Services*

*Fee: None*

*Trained, caring professionals from Catholic Charities help determine what services are most needed to stop abuse, protect the person who has suffered the abuse and assist in the healing process. Staff also provides intervention in getting help for the abuser.*

To report suspected abuse or neglect of a senior, call IL. Dept. on Aging's Elder Abuse & Neglect Hotline (24-hr. hotline) at 1-866-800-1409 or for Kankakee County, call 815-933-7791, Mon. - Fri., 8:30 a.m.- 4:30 p.m. The TYY number is 1-800-544-5304.

## **FINANCIAL ASSISTANCE**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee, Ford and Iroquois Counties**

Phone: 815-933-7791

Contact: Emergency Services Case Manager

Fee: None

*Providing vouchers and referrals to other agencies that can help too. Assistance based on limited funds and availability.*

### ***Catholic Charities Senior Case Management***

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Information & Assistance Specialist

Fee: None

*Providing financial assistance for minor home renovations to improve home safety and accessibility such as ramps, insect infestation, plumbing repairs or stair railings. Licensed and insured contractors must be used. Assistance based on limited funds and availability.*

## **FOOD/MEALS**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee, Ford and Iroquois Counties**

Phone: 815-933-7791

Contact: Emergency Services Case Manager

Fee: None

*Providing food vouchers and referrals to other agencies that can help too. Assistance based on limited funds and availability.*

## **Home Delivered Meals Program**

### **Catholic Charities Senior Case Management Program**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Senior Information and Assistance Specialist

Fee: Donation

*Providing daily nutritionally balanced home delivered meals to seniors. Weekly deliveries of frozen meals may also be available in some areas.*

## **FOSTER CARE**

### **Catholic Charities Foster Care Program**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: Toll Free at 877-844-HOPE

Contact: Administrative Assistant

Fee: None

*Catholic Charities is always looking for foster parents for children who have been abused, neglected or suffered from a family crisis. We provide training and monitoring of foster parents and the children in their care. Catholic Charities also provides extraordinary support for our foster parents.*

***If you suspect child abuse, please call 1-800-25-ABUSE.***

## **HISPANIC MINISTRY**

### **Hispanic Ministry Office**

#### **(located at Catholic Charities)**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee, Ford and Iroquois Counties**

Phone: 815-933-7791

Contact: Hispanic Services Coordinator

Fee: None

*Providing community information and workshops, community advocacy with service providers, links to Catholic Charities Emergency Services Programs, referrals to other agencies and raising community awareness of Hispanic community needs. Se Habla Espanol, se lee tambien.*

## **HOMEMAKER SERVICES**

### ***Catholic Charities***

*(Designated IL Department on Aging Case Coordination Unit)*

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact: Senior Information and Assistance Specialist*

*Fee: None to Sliding Scale (private pay services available)*

*Homemakers help older persons maintain their independence by performing/assisting in client's personal care tasks such as dressing, bathing and grooming. They also assist with environmental tasks such as meal preparation, light housekeeping, transportation, errands and shopping.*

## **HOUSING**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee, Ford and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Emergency Services Case Manager*

*Fee: None*

*Providing vouchers for rent and mortgage assistance. Assistance based on limited funds and availability.*

### ***Catholic Charities Transitional Housing Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Case Manager*

*Fee: None*

*Providing housing (in apartments and homes), supportive services and structured programming to homeless families while they work toward securing permanent housing and a quality of life that supports their needs.*

## **PARENTING**

### ***Hands of Hope Counseling Services***

*Office Location: 475 Brown Boulevard, Bourbonnais, IL 60914*

**Service Area: Kankakee, Ford and Iroquois Counties**

*Phone: (800) 240-7011*

*Contact: Intake Worker*

*Fee: Special accommodations are made to individuals and families who are struggling financially and who qualify for services at a reduced rate based on income. We also welcome most PPO insurance coverage and Medicare Part B.*

**See Counseling for more information.**

## **PREGNANCY ASSISTANCE/COUNSELING**

### ***Catholic Charities Maternity Services Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-791-7904 (24 hour emergency assistance available)*

*815-723-3053*

*Toll free, non-emergency assistance - 877-844-HOPE*

*Fee: None*

*Helping women who are facing an unplanned pregnancy with counseling, medical, educational and financial planning, emergency assistance and alternative living arrangements.*

## **PRESCRIPTION ASSISTANCE**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee, Ford and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Emergency Services Case Manager*

*Fee: None*

*Providing financial assistance for prescriptions. Assistance based on limited funds and availability.*

## **Catholic Charities IL Cares RX Program**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Senior Information and Assistance Specialist

Fee: None

*Offering assistance applying for Illinois and federal pharmaceutical assistance program. Program options provide financial assistance for medications, reduced fee license plates and property tax rebates to seniors. Annual income determines eligibility. Application fee may be required by the Illinois Department of Revenue.*

## **RENT/MORTGAGE ASSISTANCE**

### **Catholic Charities Emergency Services/Homelessness Prevention Program**

Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901

**Service Area: Kankakee, Ford and Iroquois Counties**

Phone: 815-933-7791

Contact: Emergency Services Case Manager

Fee: None

*Providing financial assistance for rent and or mortgages. Assistance based on limited funds and availability.*

## **SCHOOL SUPPLIES**

### **Catholic Charities Back to School Fair Kankakee County**

**Service Area: Kankakee County**

Phone: 815-933-7791

Contact: Back to School Fair Coordinator

Fee: None

*Annually in August, Catholic Charities holds a Back to School Fair for low-income families living in Kankakee where school age children can receive free school supplies and their parents can access information about community programs. Eligibility is determined with local schools. For more information call the Catholic Charities office at 933-7791.*

## **SENIOR VOLUNTEER PROGRAMS**

### ***Catholic Charities Money Management Program for Seniors***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact: Program Coordinator or Senior Information and Assistance Specialist*

*Fee: None or private pay option for those exceeding income/asset guidelines*

*Program offers money management services such as help reading bills, writing out checks and balancing the checkbook to low-income older persons who have difficulty budgeting, paying routine bills and keeping track of financial matters.*

### ***Catholic Charities Retired and Senior Volunteer Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee and Iroquois Counties**

*Phone: 815-933-7791 (voice mail) or 815-723-3405*

*Contact: Director of Retired and Senior Volunteer Program*

*Fee: None*

*Helping people age 55 and older find volunteer opportunities in their community by matching their personal experience and interests.*

### ***Catholic Charities Senior Companion Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Director of Senior Companion Program*

*Fee: None*

*Offering adults, age 60 and over, the opportunity to support their homebound peers through home visits. Senior Companions earn a modest tax-free stipend and generally volunteer up to 20 hours per week.*

### ***Catholic Charities Senior Advocate Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee County**

*Phone: 815-933-7791*

*Contact:*

*Fee: None*

*Provides volunteer opportunities assisting several senior service programs in Kankakee County. Volunteers may assist with completion of IL Cares RX and Medicare D Extra Help applications, Money Management Program clients or act as program aides for senior case managers.*

## **SHELTERS/EMERGENCY HOUSING**

### ***Catholic Charities Emergency Services/Homelessness Prevention Program***

*Office Location: 270 N. Schuyler Avenue, Kankakee, IL 60901*

**Service Area: Kankakee, Ford and Iroquois Counties**

*Phone: 815-933-7791*

*Contact: Emergency Services Case Manager*

*Fee: None*

*Providing vouchers for shelter and referral to other homeless shelters. Assistance based on limited funds and availability.*

## **SUICIDE SURVIVORS SUPPORT GROUP**

### ***Catholic Charities L.O.S.S. Program- Loving Outreach to Survivors of Suicide***

*Meeting Location: Joliet area*

*Phone: (800) 240-7011*

*Contact: Intake Worker*

*Fee: None*

*Loving Outreach to Survivors of Suicide (L.O.S.S.) supports to those who have lost a loved one, relative or friend to suicide. Groups meets regularly in Joliet area.*

## **SUPPORT GROUPS/COUNSELING**

*Counseling Groups offered include:*

- **Anger Management** – offered in Joliet, but open to all. Contact Central Intake at (800) 240-7011.
- **L.O.S.S. – Loving Outreach to Survivors of Suicide** – See Suicide Survivors Support Group for information. Contact: Central Intake at (800) 240-7011.
- **Caregiver Support Group** - offered at Kankakee office, 270 N. Schuyler Avenue, Kankakee, IL 60901. Contact: Senior Information & Assistance Specialist at 815-933-7791.